

**Appendix 4:** Proposed KPIs to demonstrate incremental progress against the Council Plan 2024-27

Directorate	Ambition	Key Performance Indicator	New Freq	Internal v Published
Regeneration	A successful and ambitious town	Employment Rate (16-64 years) %	already Quarterly	Published
Regeneration	A successful and ambitious town	Rate of births of new enterprises per 10,000 resident population aged 16 and above	Quarterly	ONS internal
Education & Partnerships	A successful and ambitious town	Number of pupils in local authority funded alternative provision	Quarterly	internal
Adult Social Care & Health Integration	A successful and ambitious town	Households owed a duty under the Homelessness Reduction Act	Quarterly	published
Regeneration	A successful and ambitious town	Number of completed affordable homes delivered (gross)	Quarterly	Internal
Regeneration	A successful and ambitious town	New Homes: Started	Quarterly	Internal
Regeneration	A successful and ambitious town	New Homes: Completed	Quarterly	Internal
Public Health	A healthy place	Cancer Screening coverage: Breast Cancer	Quarterly	Internal
Public Health	A healthy place	Cancer Screening Coverage: Cervical Cancer (aged 25 to 49 years old)	Quarterly	Internal
Public Health	A healthy place	Cancer Screening Coverage: Cervical Cancer (aged 50 to 64 years old)	Quarterly	Internal
Environment & Community Services	A healthy place	Household waste sent for reuse, recycling and composting	Quarterly	Internal
Environment & Community Services	A healthy place	Residual household waste per household	Quarterly	Internal

Directorate	Ambition	Key Performance Indicator	New Freq	Internal v Published
Multiple	A healthy place	Index of Multiple Deprivation Decile	Quarterly	Published
Adult Social Care & Health Integration	Safe and resilient communities	The number of adults aged 18 to 64 whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	Quarterly	Internal
Adult Social Care & Health Integration	Safe and resilient communities	The number of adults aged 65 and over whose long-term support needs are met by admission to residential and nursing care homes (per 100,000 population)	Quarterly	Internal
Adult Social Care & Health Integration	Safe and resilient communities	The proportion of older people (aged 65 and over) who received reablement/rehabilitation services after discharge from hospital	Quarterly	Internal
Environment & Community Services	Safe and resilient communities	Bus Patronage	Quarterly	Published
Environment & Community Services	Safe and resilient communities	Number of publicly accessible Electric Vehicle charging points	Quarterly	Internal
Environment & Community Services	Safe and resilient communities	Total Middlesbrough Council website page views	Quarterly	Internal
Environment & Community Services	Safe and resilient communities	Total MyMiddlesbrough user accounts	Quarterly	Internal
Legal and Governance Services	Safe and resilient communities	Satisfaction with the local area as a place to live	every 5+ years	Internal
Environment & Community Services	Safe and resilient communities	Anti-Social Behaviour Rate per 1,000	Quarterly	Internal
Multiple	Safe and resilient communities	Domestic abuse rate per 1,000 population	Quarterly	Internal
Multiple	Safe and resilient communities	First time entrants into the Criminal Justice System	Quarterly	Internal
Environment & Community Services	Safe and resilient communities	Crime rate per 1,000	Quarterly	Internal
Children's Services	Delivering best value	CLA placed out of area	Quarterly	Internal

<b>Directorate</b>	<b>Ambition</b>	<b>Key Performance Indicator</b>	<b>New Freq</b>	<b>Internal v Published</b>
Legal & Governance Services	Delivering best value	Number of member-to-member complaints	Quarterly	Internal
Legal & Governance Services	Delivering best value	GDPR Mandatory Training Completion %	Quarterly	Internal
Environment & Community Services	A healthy place	400m walk of a commercial daytime bus service	Quarterly	Provided by TVCA